ViTel Net provides a scalable, cloud-based Telehealth platform that is operational, mature, and supports the entire continuum of care for at-risk and confirmed COVID-19 patients. This solution is available for immediate implementation to save patients’ lives and provide medical care providers increased safety and protection.

**Telehealth Platform Overview:**

- **Browser-based:** Simple and secure solutions accessible via personal devices with Internet access - nothing to install
- **Comprehensive Case Management:** One platform supports the entire COVID-19 population for care continuity
- **Configurable documentation and workflows:** Rapidly adapts to both established and evolving clinical protocols
- **Multi-provider:** Supports clinicians from heterogeneous health care networks
- **Advanced capabilities:** Embedded imaging; medical device integration; on-demand, real-time language interpretation; scheduling, routing and alerting
- **Telehealth analytics and reporting:** Provides real-time dashboards for utilization and outcomes by service line and location. Enables on-demand custom performance reporting
- **Interoperable:** Integrates with multi-EHRs, multi-PACS environments

**COVID-19 Telehealth Solutions Overview:**

All of the following solution modules run off of a single Telehealth platform, outlined above, and are available for deployment today.

**Direct-to-Consumer (DTC):** Enables provider-to-patient video visits (from home or non-clinical facility), using personal devices with Internet connections. This Telehealth solution enables delivery of health services to:

- Non-COVID-19 patients to keep them out of potentially contaminated clinics
- Self-reporting, symptomatic patients to triage them in place
- Those who have been tested and are quarantined at-home, awaiting results.

This frictionless patient workflow uses a weblink to the virtual visit encounter, sent by email/SMS. No login needed - nothing to install. The clinician sees a worklist and manages pending encounters.

**Case Manager with Remote Patient Monitoring** – Provides automated, recurring patient self-reporting of vital signs and symptoms, using patient’s personal devices (BYOD) from home – with/without auto-connected medical peripherals. The Case Manager application intelligently tracks and prioritizes patient status to escalate care when appropriate, optimizing limited healthcare clinicians to be able to monitor very large populations of at-risk and COVID-19 positive patients.

**Remote Bedside Acute Care / Specialist Consult** – Uses Telehealth endpoints with remote-controlled cameras – with/without integrated bedside medical devices This solution minimizes exposure, improves productivity, and decreases demand for consumable protective gear, as local care teams and remote specialists collaborate with bedside staff in acute or intensive care isolation rooms for COVID-19 patients.

**Current ViTel Net Deployed Footprint:**

ViTel Net has delivered Telehealth solutions for health systems, as well as the U.S. Government, since 1990. Today, some of the most advanced and large-scale Telehealth providers run on ViTel Net, including:

- **Avera eCare:** provide Telehealth services to the Indian Health Service and hundreds of rural hospitals across the middle of the U.S.
- **University of Virginia Medical Center:** currently provides Telehealth services to over 150 locations across Virginia.

**Summary:**

ViTel Net has COVID-19-specific, Telehealth solutions ready for immediate deployment to provide effective and scalable services for health systems. ViTel Net’s mission-critical technology will allow health system clients to:

- Enhance medical readiness and population health
- Keep patients and caregivers safer
- Deliver efficient, high-quality care through automated prioritization of patients
- Optimize access to scarce medical staff and consumable resources at scale.