ViTelNet
SCALABLE CONNECTED CARE

Screen and Triage patients for infectious diseases, Like COVID-19

COVID-19 Initial screening documentation with on-demand, virtual waiting room and live video
Ideal for both existing and new patients

Telehealth Triage Step-by-step

Step 1   Patient phones the Provider call center

Step 2   Provider call center:
   A. Searches for patient record
      + If new, creates a new patient record
      + If existing, confirms demographics
   B. Creates telehealth encounter/appointment

Step 3   Software sends email or text to patient with portal link

Step 4   Patient:
   A. Clicks on portal link
   B. Quickly answers and submits triage questions
   C. Enters virtual waiting room

Step 5   Clinician / Case Manager
   A. Logs into ViTel Net application
   B. Initiates video consult to begin consultation
   C. Documents encounter within the portal
   D. Summary note auto-generated upon completion with ability to send to EHR

Benefits

Healthcare organizations, primary care, and specialty care networks
+ Immediate deployment using clinicians' and patients' existing devices
+ Click-to-join simplicity – nothing to install
+ Leverage your existing call center for in-bound patient calls
+ Highly scalable with cost effective, per provider pricing
+ Secure, HIPAA-compliant

Patients
+ Immediate access to provider from home
+ Use own device (iOS/Android mobile, Windows/Mac)
+ One-click access
+ No software installation needed

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Interested in learning more?
Our experts are here to help

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