IGNIS HEALTH
IGNITING INTELLIGENT HEALTHCARE

ViTel Net
SCALABLE CONNECTED CARE

Telehealth Business Intelligence

Telehealth management with real-time dashboards and on-demand reporting

Challenge

Measuring the success of complex telehealth programs can be challenging for organizations that don't have consistent, transparent and connected access to key performance indicators and data. With patients now logging their data remotely and a disarray of disparate telehealth technologies in place, care teams are struggling to consolidate and make meaning of their clinical and operational data. Not to mention the ongoing financial sustainability concerns around existing programs and the need for transparency around reimbursement and downstream revenue impact. As many work to refine their telehealth strategy and program performance, having access to real-time data analytics and reporting, on one centralized platform is critical for decision making that drives quality care and clinical efficiency.

Solution

ViTel Net and Ignis Health have partnered to deliver turnkey reporting and analytics capabilities that are now seamlessly integrated in the vCareCommand Platform. With direct access through automated single sign-on technology, teams are able to view Ignis service line dashboards directly from within ViTel Net web applications. The vCareCommand platform aggregates data from multiple sources including EHRs, video conferencing call detail records, ViTel Net's suite of point of care applications, and third party telehealth applications to better assess the utilization and clinical efficacy of their programs. Through Ignis Health's innovative data query and management capabilities, health organizations are now able to create and view custom dashboards and reports directly inside the vCareCommand platform or utilize existing third party visualization engines separately.

Benefits

- Timely business intelligence for rapid course corrections

- Complete oversight of clinical operations

- Financial sustainability

- Comprehensive benchmarking

- Transparency for reimbursement

- Efficient resource allocation

Results

Whether looking to monitor remote patient populations, address clinical inefficiencies and bottle necks, or assess the root cause of underutilization; care teams can now focus on the areas and patients that need it most with secure, timely and reliable trended-data and reporting in the vCareCommand Platform. Addressing compliance and reimbursement transparency requirements, IT, legal, and clinical teams can now confidently and efficiently support the needs of their organization.

Clinical Dashboards

Operational Oversight

Interested in learning more about telehealth solutions?

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